



Department for  
Business & Trade

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Dear Amanda,

Thank you for your letter of 11 March, on behalf of your members, about Ofcom's call for inputs on the future of the universal postal service. It was useful to meet with the Greeting Card Association Council Member David Faulkner earlier this month, where these issues were also raised.

I note your concerns about Ofcom's approach to identifying the issues facing Royal Mail and how these might be addressed, and I hope you had a good opportunity to make your members' views clear at Ofcom's London consultation event as well as in your formal response to the call for inputs. This is intended to be the start of an informed public debate and I understand, after carefully considering all stakeholder input, Ofcom will provide an update in the Summer.

Postal services, underpinned by the postal Universal Service Obligation (USO), remain a vital part of the UK's communications fabric for consumers, businesses and public services which is why the Government is committed to ensuring the provision of a financially sustainable and accessible universal postal service which meets consumer needs.

The Government will carefully consider any recommendations that Ofcom puts forward on the future of the universal post service, but the Prime Minister has made clear the importance of maintaining a Saturday delivery service and the Government is not currently minded to introduce new legislation to change the obligations on postal deliveries.

Yours sincerely,

**KEVIN HOLLINRAKE MP**

Minister of State for Enterprise, Markets and Small Business